

Running Warehouse Return Shipping & Exchange Instructions

It's easy and free to return your merchandise. These instructions apply only to shipments received within the contiguous 48 United States. Pre-paid return shipping is valid only in the contiguous 48 United States. Those outside this area should email info@runningwarehouse.com for return instructions.

1. Fill out the return form below, checking the box that tells us if you would like to receive a refund, make an exchange, or receive store credit.
2. Place the items you would like to return and a copy of this completed form back into the original shipping box, soft pack or similar shipping container. Securely tape your shipment closed.
3. Attach the enclosed UPS return shipping label to the outside of the package. Remove or black out any other labels. Write down the return label shipping number for your future reference: 1Z_____.
4. Drop the shipment off at any authorized UPS Service Station or UPS Drop Off location. Visit www.ups.com/dropoff for the location nearest you, or give it to your local UPS driver.

Returns are shipped via UPS Ground. Please allow 7-10 working days for the shipment to arrive back at our warehouse after you have shipped the package. Please send all returns to:

Running Warehouse
Attn: Returns Department
181 Suburban Road
San Luis Obispo, CA 93401

Return Policy

- To receive a refund or exchange for the full value of your purchase, products must be returned in new, store-bought condition within 90 days from the original invoice date.
- Products returned in used or worn condition within 90 days from the original invoice date can be exchanged for another item, or are eligible to receive a store credit for the full value of the purchase. Please note that while we want you to be happy with your purchases, an excessive number of used returns within a twelve-month period may limit your eligibility for exchanges or store credits.
- Products returned beyond 90 days from the original invoice date may be eligible to receive a store credit at the sole discretion of Running Warehouse.
- Shipping charges are non-refundable.
- PayPal refunds made more than 60 days after the original payment are considered new payments and regular PayPal fees for receiving money will incur. Running Warehouse will refund the value of the product returned; the total amount of money received will reflect the refund less any PayPal fees.
- For additional return information, please check the Customer Service link on the top menu bar of the Running Warehouse website (www.runningwarehouse.com/CustService).

Questions, comments, or concerns? Please contact us: info@runningwarehouse.com or 1-800-606-9598

Name

Order #

Action Step Requested: Refund Exchange Store Credit

Returns			
Product Name	Color	Size	Qty

Defective Returns	
Product Name	Defect

Reason For Return:

Items Requested			
Product Name	Color	Size	Qty

Refunds will be applied to the same account used for the original purchase.
Exchange shipping methods will be the same as the original shipping method, unless otherwise specified.